

MICHELLE A. GREEN, MPS, RHIA, FAHIMA, CPC

3-2-1 CODEITI



SEVENTH EDITION



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TABLE OF CONTENTS

List of Tables	viii	Reporting Hospital Data	.34	Inclusion Terms	85
Preface	ix	Reporting Physician Office Data	.34	Other, Other Specified, and	
About the Author	χV	Down III. IOD 40 OM		Unspecified Codes	.87
Reviewers	xvi	Part II: ICD-10-CM and ICD-10-PCS		Etiology and Manifestation Rules	87
Acknowledgments	xvii		16	And	
How to Use This Text	xviii	Coding Systems 4	45	Due To	
Tion to doo Time Toxt	7.4111	Chapter 2: Introduction to		In	
Part I: Coding		ICD-10-CM and ICD-10-		With	
Overview	1	PCS Coding	46	Cross-References	
		Overview of ICD-10-CM and		Code Assignment and Clinical	.50
Chapter 1: Overview of C	_	ICD-10-PCS	.47	Criteria	.94
Career as a Coder		ICD-10-CM and ICD-10-PCS (ICD-10-CM/PCS)	. 47		
Training		Coding Manuals, Encoders, and	,	Chapter 4: ICD-10-CM	
Credentials		Computer-Assisted Coding	.49	Coding Guidelines	101
Employment Opportunities . Other Professions Related to		Format and Structure of		ICD-10-CM Official Guidelines	
Coding		ICD-10-CM Updating ICD-10-CM and ICD-	.51	for Coding and Reporting	102
Professional Associations .		10-PCS	.51	General ICD-10-CM Diagnosis	
Coding Systems and Coding		Mandatory Reporting of ICD-10-CM		Coding Guidelines	104
Processes		Codes	.52	Locating a Code in ICD-10-CM— Use of Both Index and Tabular	
Coding Systems		ICD-10-CM Tabular List of Diseases and Injuries	EE	List	.104
Medical Coding Process Computer-Assisted Coding .		ICD-10-CM Index to Diseases	33	Level of Detail in Coding	
Other Classification System		and Injuries	.57	Codes from A00.0 Through	
Databases, and Nomenclatu		Main Terms, Subterms, and		T88.9, Z00–Z99.8	
Alternative Billing Codes		Qualifiers	.59	Signs and Symptoms	106
(ABC Codes)	22	Basic Steps for Using the		Conditions That Are an Integral Part of a Disease Process	107
Clinical Care Classification	00	ICD-10-CM Index to Diseases and Injuries	60	Conditions That Are <i>Not</i> an	
(CCC) System		ICD-10-PCS Index and Tables		Integral Part of a Disease	
Current Dental Terminology Diagnostic and Statistical	(CD1) .22	Development of ICD-10-PCS		Process	.107
Manual of Mental Disorder	S	Structure of ICD-10-PCS Codes		Multiple Coding for a Single Condition	107
(DSM)		Format of ICD-10-PCS Coding		Acute and Chronic Conditions	
Health Insurance Prospectiv	re	Manual		Combination Code	
Payment System (HIPPS) Rate Codes	23	Build-a-Code Using ICD-10-PCS	.65	Sequelae (Late Effects)	.109
International Classification o		Official ICD-10-CM and ICD- 10-PCS Guidelines for Coding		Impending or Threatened	
Diseases for Oncology, Thi	ird	and Reporting	.67	Condition	109
Edition (ICD-O-3)		ICD-9-CM Legacy Coding		Reporting Same Diagnosis Code More Than Once	110
International Classification o Functioning, Disability and		System	68	Laterality	
Health (ICF)		General Equivalence Mappings		Documentation by Clinicians Othe	r
Logical Observation Identifie		(GEMs)	.69	Than the Patient's Provider	
Names and Codes (LOINC	•	Chapter 3: ICD-10-CM and		Syndromes	. 111
National Drug Codes (NDC).		ICD-10-PCS Coding		Documentation of Complications of Care	111
RxNorm		_	74	Borderline Diagnosis	
Medicine Clinical Terms	· OI	Format and Typeface	.75	Use of Sign/Symptom/Unspecified	
(SNOMED CT)		Eponyms		Codes	
Unified Medical Language S		Abbreviations		Coding for Healthcare Encounters	
(UMLS) Documentation as Basis for		Punctuation		Hurricane Aftermath	. 112
Coding		Boxed Notes		Diagnosis Coding Guidelines	115
Medical Necessity		Tables		ICD-10-CM Chapter 1: Certain	
Patient Record Formats		Includes Notes		Infectious and Parasitic Diseases	
Health Data Collection	33	Excludes1 and Excludes2 Notes		(A00–B99)	116

ICD-10-CM Chapter 2: Neoplasms (C00-D49)	Chapter 5: ICD-10-CM and ICD-10-PCS Hospital Inpatient Coding 204	Accurate Reporting of ICD-10-CM Diagnosis Codes
of the Blood and Blood-Forming Organs and Certain Disorders Involving the Immune Mechanism	Acute Care Facilities (Hospitals)	Encounters for Circumstances Other than a Disease or Injury
(D50–D89)	Guidelines 208	Level of Detail in Coding 269
ICD-10-CM Chapter 4: Endocrine, Nutritional, and Metabolic Diseases (E00–E89)	Admitting Diagnosis	ICD-10-CM Code for the Diagnosis, Condition, Problem, or Other Reason for Encounter/Visit 269
ICD-10-CM Chapter 5: Mental, Behavioral, and Neurodevelopmental	with Documentation That Supports Reporting 214	Uncertain Diagnoses
Disorders (F01–F99)	Inpatient Procedure Coding Guidelines217	Code All Documented Conditions That Coexist271
(G00–G99)141	Principal Procedure and	Patients Receiving Diagnostic Services Only271
ICD-10-CM Chapter 7: Diseases of the Eye and Adnexa	Significant Other Procedures 217 ICD-10-PCS Procedure Coding	Patients Receiving Therapeutic Services Only
(H00–H59)	ICD-10-PCS Index	Patients Receiving Preoperative Evaluations Only
(H60–H95)	Structure of ICD-10-PCS Codes224	Ambulatory Surgery (or Outpatient Surgery)272
ICD-10-CM Chapter 9: Diseases of the Circulatory System	ICD-10-PCS Values	Routine Outpatient Prenatal Visits272
(I00-I99)146 ICD-10-CM Chapter 10: Diseases of the Respiratory System	Medical and Surgical Section Coding Guidelines226 Obstetrics Section Coding	Encounters for General Medical Examinations with Abnormal
(J00–J99)150	Guidelines	Findings
ICD-10-CM Chapter 11: Diseases of the Digestive System (K00–K95)	Placement Section240 Administration Section240	Screenings272
ICD-10-CM Chapter 12: Diseases	Measurement and Monitoring	Part III: Health Care
of the Skin and Subcutaneous	Section	Procedure Coding
Tissue (L00–L99)	Extracorporeal or Systemic Assistance and Performance Section241	System (HCPCS)
,	Assistance and Performance Section	System (HCPCS) Level II Coding
ICD-10-CM Chapter 13: Diseases of the Musculoskeletal and Connective Tissue (M00–M99)155 ICD-10-CM Chapter 14: Diseases	Assistance and Performance Section	System (HCPCS) Level II Coding System 289
ICD-10-CM Chapter 13: Diseases of the Musculoskeletal and Connective Tissue (M00–M99)155	Assistance and Performance Section	System (HCPCS) Level II Coding System 289 Chapter 7: HCPCS Level II
ICD-10-CM Chapter 13: Diseases of the Musculoskeletal and Connective Tissue (M00–M99)155 ICD-10-CM Chapter 14: Diseases of the Genitourinary System (N00–N99)158 ICD-10-CM Chapter 15: Pregnancy,	Assistance and Performance Section	System (HCPCS) Level II Coding System 289 Chapter 7: HCPCS Level II Coding System 290
ICD-10-CM Chapter 13: Diseases of the Musculoskeletal and Connective Tissue (M00–M99)155 ICD-10-CM Chapter 14: Diseases of the Genitourinary System (N00–N99)	Assistance and Performance Section	System (HCPCS) Level II Coding System 289 Chapter 7: HCPCS Level II Coding System 290 Overview of HCPCS
ICD-10-CM Chapter 13: Diseases of the Musculoskeletal and Connective Tissue (M00–M99) 155 ICD-10-CM Chapter 14: Diseases of the Genitourinary System (N00–N99)	Assistance and Performance Section. 241 Extracorporeal or Systemic Therapies Section 241 Osteopathic Section 241 Other Procedures Section 241 Chiropractic Section 242 Imaging Section 242 Nuclear Medicine Section 242	System (HCPCS) Level II Coding System 289 Chapter 7: HCPCS Level II Coding System 290
ICD-10-CM Chapter 13: Diseases of the Musculoskeletal and Connective Tissue (M00–M99)155 ICD-10-CM Chapter 14: Diseases of the Genitourinary System (N00–N99)	Assistance and Performance Section	System (HCPCS) Level II Coding System 289 Chapter 7: HCPCS Level II Coding System 290 Overview of HCPCS. 291 HCPCS Level II 291 HCPCS Level II 291 HCPCS Level II 292 Responsibility for HCPCS
ICD-10-CM Chapter 13: Diseases of the Musculoskeletal and Connective Tissue (M00–M99) 155 ICD-10-CM Chapter 14: Diseases of the Genitourinary System (N00–N99)	Assistance and Performance Section	System (HCPCS) Level II Coding System 289 Chapter 7: HCPCS Level II 290 Overview of HCPCS. 291 HCPCS Level I 291 HCPCS Level II 291 HCPCS Level II 292 Responsibility for HCPCS 292 Level II Codes 293
ICD-10-CM Chapter 13: Diseases of the Musculoskeletal and Connective Tissue (M00–M99) . 155 ICD-10-CM Chapter 14: Diseases of the Genitourinary System (N00–N99)	Assistance and Performance Section	System (HCPCS) Level II Coding System 289 Chapter 7: HCPCS Level II Coding System 290 Overview of HCPCS
ICD-10-CM Chapter 13: Diseases of the Musculoskeletal and Connective Tissue (M00–M99) . 155 ICD-10-CM Chapter 14: Diseases of the Genitourinary System (N00–N99)	Assistance and Performance Section	System (HCPCS) Level II Coding System 289 Chapter 7: HCPCS Level II Coding System 290 Overview of HCPCS. 291 HCPCS Level II 291 HCPCS Level II 291 HCPCS Level II Codes 292 Responsibility for HCPCS Level II Codes 293 Types of HCPCS Level II Codes 293 General Guidelines for Modifier
ICD-10-CM Chapter 13: Diseases of the Musculoskeletal and Connective Tissue (M00–M99) 155 ICD-10-CM Chapter 14: Diseases of the Genitourinary System (N00–N99)	Assistance and Performance Section	System (HCPCS) Level II Coding System 289 Chapter 7: HCPCS Level II Coding System 290 Overview of HCPCS
ICD-10-CM Chapter 13: Diseases of the Musculoskeletal and Connective Tissue (M00–M99) 155 ICD-10-CM Chapter 14: Diseases of the Genitourinary System (N00–N99)	Assistance and Performance Section	System (HCPCS) Level II Coding System 289 Chapter 7: HCPCS Level II Coding System 290 Overview of HCPCS
ICD-10-CM Chapter 13: Diseases of the Musculoskeletal and Connective Tissue (M00–M99) 155 ICD-10-CM Chapter 14: Diseases of the Genitourinary System (N00–N99)	Assistance and Performance Section	System (HCPCS) Level II Coding System 289 Chapter 7: HCPCS Level II Coding System 290 Overview of HCPCS. 291 HCPCS Level II 291 HCPCS Level II 291 HCPCS Level II 291 HCPCS Level II Codes 292 Responsibility for HCPCS Level II Codes 293 Types of HCPCS Level II Codes 293 General Guidelines for Modifier Use 296 Modifiers Added to Surgical Procedures 298 Modifiers Added to Radiology Services 299 Reporting HCPCS Level II
ICD-10-CM Chapter 13: Diseases of the Musculoskeletal and Connective Tissue (M00–M99) 155 ICD-10-CM Chapter 14: Diseases of the Genitourinary System (N00–N99)	Assistance and Performance Section	System (HCPCS) Level II Coding System 289 Chapter 7: HCPCS Level II Coding System 290 Overview of HCPCS. 291 HCPCS Level II 291 HCPCS Level II 291 HCPCS Level II 291 HCPCS Level II Codes 292 Responsibility for HCPCS Level II Codes 293 Types of HCPCS Level II Codes 293 General Guidelines for Modifier Use 296 Modifiers Added to Surgical Procedures 298 Modifiers Added to Radiology Services 299 Reporting HCPCS Level II Modifiers . 299
ICD-10-CM Chapter 13: Diseases of the Musculoskeletal and Connective Tissue (M00–M99) . 155 ICD-10-CM Chapter 14: Diseases of the Genitourinary System (N00–N99)	Assistance and Performance Section	System (HCPCS) Level II Coding System 289 Chapter 7: HCPCS Level II Coding System 290 Overview of HCPCS. 291 HCPCS Level II 291 HCPCS Level II 291 HCPCS Level II 291 HCPCS Level II Codes 292 Responsibility for HCPCS Level II Codes 293 Types of HCPCS Level II Codes 293 General Guidelines for Modifier Use 296 Modifiers Added to Surgical Procedures 298 Modifiers Added to Radiology Services 299 Reporting HCPCS Level II Modifiers 299 Assigning HCPCS Level II
ICD-10-CM Chapter 13: Diseases of the Musculoskeletal and Connective Tissue (M00-M99) 155 ICD-10-CM Chapter 14: Diseases of the Genitourinary System (N00-N99)	Assistance and Performance Section	System (HCPCS) Level II Coding System 289 Chapter 7: HCPCS Level II Coding System 290 Overview of HCPCS. 291 HCPCS Level II 291 HCPCS Level II 291 HCPCS Level II 291 HCPCS Level II Codes 292 Responsibility for HCPCS Level II Codes 293 Types of HCPCS Level II Codes 293 General Guidelines for Modifier Use 296 Modifiers Added to Surgical Procedures 298 Modifiers Added to Radiology Services 299 Reporting HCPCS Level II Modifiers . 299
ICD-10-CM Chapter 13: Diseases of the Musculoskeletal and Connective Tissue (M00–M99) . 155 ICD-10-CM Chapter 14: Diseases of the Genitourinary System (N00–N99)	Assistance and Performance Section	System (HCPCS) Level II Coding System 289 Chapter 7: HCPCS Level II 290 Overview of HCPCS. 291 HCPCS Level I 291 HCPCS Level II 291 HCPCS Level II 291 HCPCS Level II 292 Responsibility for HCPCS 293 Types of HCPCS Level II 293 General Guidelines for Modifier 296 Modifiers Added to Surgical 296 Procedures 298 Modifiers Added to Radiology 299 Reporting HCPCS Level II 299 Assigning HCPCS Level II 301 HCPCS Level II Index 302 HCPCS Level II Code Sections 302
ICD-10-CM Chapter 13: Diseases of the Musculoskeletal and Connective Tissue (M00–M99) 155 ICD-10-CM Chapter 14: Diseases of the Genitourinary System (N00–N99)	Assistance and Performance Section	System (HCPCS) Level II Coding System 289 Chapter 7: HCPCS Level II Coding System 290 Overview of HCPCS. 291 HCPCS Level I 291 HCPCS Level II 291 HCPCS Level II 291 HCPCS Level II Codes 292 Responsibility for HCPCS Level II Codes 293 Types of HCPCS Level II Codes 293 General Guidelines for Modifier Use 296 Modifiers Added to Surgical Procedures 298 Modifiers Added to Radiology Services 299 Reporting HCPCS Level II Modifiers 299 Assigning HCPCS Level II Codes 301 HCPCS Level II Index 302 HCPCS Level II Code Sections 302 Determining Payer
ICD-10-CM Chapter 13: Diseases of the Musculoskeletal and Connective Tissue (M00-M99) . 155 ICD-10-CM Chapter 14: Diseases of the Genitourinary System (N00-N99)	Assistance and Performance Section	System (HCPCS) Level II Coding System 289 Chapter 7: HCPCS Level II 290 Overview of HCPCS. 291 HCPCS Level I 291 HCPCS Level II 291 HCPCS Level II 291 HCPCS Level II 292 Responsibility for HCPCS 293 Types of HCPCS Level II 293 General Guidelines for Modifier 296 Modifiers Added to Surgical 296 Procedures 298 Modifiers Added to Radiology 299 Reporting HCPCS Level II 299 Assigning HCPCS Level II 301 HCPCS Level II Index 302 HCPCS Level II Code Sections 302

Part IV: Current Procedural Terminology (CPT) Coding System 319	Domiciliary, Rest Home (e.g., Boarding Home), or Custodial Care Services	Perineum
Chapter 8: Introduction to	Services	Ankle and Foot)
CPT Coding 320	Home Services	Upper Arm and Elbow
History of CPT321	Prolonged Services	Forearm, Wrist, and Hand 441
Overview of CPT 322	Case Management Services 399 Care Plan Oversight Services 399	Radiological Procedures
CPT Categories	Preventive Medicine Services 399	Burn Excisions or Debridement443
Organization of CPT 324	Non-Face-to-Face Services 400	Obstetric
CPT Category I Codes	Special Evaluation and	Other Procedures
CPT Category II Codes	Management Services 401	Chapter 11: CPT Surgery I 453
CPT Category III Codes325 CPT Code Number Format326	Newborn Care Services	Overview of Surgery Section 454
CPT Index 326	Delivery/Birthing Room Attendance and Resuscitation Services 401	Organization of Surgery Section456
Boldfaced Type	Inpatient Neonatal Intensive Care	Surgery Guidelines 459
Italicized Type327	Services and Pediatric and	Services
Cross-Reference Term	Neonatal Critical Care	CPT Surgical Package Definition460
Single Codes and Code Ranges328	Services	Follow-Up Care for Diagnostic
Inferred Words	Care Plan Services 402	Procedures
CPT Appendices 329	Care Management Services 402	Follow-Up Care for Therapeutic Surgical Procedures
CPT Symbols 330	Psychiatric Collaborative Care	Supplied Materials
CPT Sections, Subsections,	Management Services	Reporting More Than One
Categories, and Subcategories 333	Transitional Care Management Services403	Procedure/Service464
CPT Guidelines	Advance Care Planning	Separate Procedure465
Descriptive Qualifiers336	General Behavioral Health	Unlisted Service or Procedure466
CPT Modifiers	Integration Care Management404	Special Report
National Correct Coding	Other Evaluation and Management Services	Surgical Destruction
Initiative (NCCI)347	Management Services404	General Subsection 468
Unbundling CPT Codes349	Chapter 10: CPT Anesthesia 414	Integumentary System
	-	
Chapter 9: CPT Evaluation	Anesthesia Terminology 415	Subsection 468
Chapter 9: CPT Evaluation and Management 356	Anesthesia Terminology 415 Types of Anesthesia	Subsection
and Management 356	Anesthesia Terminology 415 Types of Anesthesia 415 Overview of Anesthesia	Subsection
-	Anesthesia Terminology	Subsection
and Management 356 Overview of Evaluation and	Anesthesia Terminology	Subsection 468 Skin, Subcutaneous, and Accessory Structures
and Management 356 Overview of Evaluation and Management Section	Anesthesia Terminology	Subsection 468 Skin, Subcutaneous, and Accessory Structures .469 Nails .474 Pilonidal Cyst .475 Introduction .476 Repair (Closure) .477
and Management 356 Overview of Evaluation and Management Section	Anesthesia Terminology	Subsection 468 Skin, Subcutaneous, and Accessory Structures .469 Nails .474 Pilonidal Cyst .475 Introduction .476 Repair (Closure) .477 Destruction .486
and Management 356 Overview of Evaluation and Management Section	Anesthesia Terminology	Subsection 468 Skin, Subcutaneous, and Accessory Structures .469 Nails .474 Pilonidal Cyst .475 Introduction .476 Repair (Closure) .477
and Management 356 Overview of Evaluation and Management Section	Anesthesia Terminology	Subsection 468 Skin, Subcutaneous, and Accessory Structures .469 Nails .474 Pilonidal Cyst .475 Introduction .476 Repair (Closure) .477 Destruction .486 Breast .488
and Management 356 Overview of Evaluation and Management Section	Anesthesia Terminology	Subsection 468 Skin, Subcutaneous, and Accessory Structures .469 Nails .474 Pilonidal Cyst .475 Introduction .476 Repair (Closure) .477 Destruction .486 Breast .488 Chapter 12: CPT Surgery II 497
and Management 356 Overview of Evaluation and Management Section	Anesthesia Terminology	Subsection 468 Skin, Subcutaneous, and Accessory Structures .469 Nails .474 Pilonidal Cyst .475 Introduction .476 Repair (Closure) .477 Destruction .486 Breast .488
and Management 356 Overview of Evaluation and Management Section	Anesthesia Terminology	Subsection 468 Skin, Subcutaneous, and Accessory Structures .469 Nails .474 Pilonidal Cyst .475 Introduction .476 Repair (Closure) .477 Destruction .486 Breast .488 Chapter 12: CPT Surgery II 497 Musculoskeletal System
and Management 356 Overview of Evaluation and Management Section	Anesthesia Terminology	Subsection 468 Skin, Subcutaneous, and Accessory Structures .469 Nails .474 Pilonidal Cyst .475 Introduction .476 Repair (Closure) .477 Destruction .486 Breast .488 Chapter 12: CPT Surgery II 497 Musculoskeletal System Subsection .498
and Management 356 Overview of Evaluation and Management Section	Anesthesia Terminology	Subsection 468 Skin, Subcutaneous, and Accessory Structures .469 Nails .474 Pilonidal Cyst .475 Introduction .476 Repair (Closure) .477 Destruction .486 Breast .488 Chapter 12: CPT Surgery II 497 Musculoskeletal System 498 Musculoskeletal System Notes .499 General .503 Head .507
and Management Overview of Evaluation and Management Section Place of Service (POS)	Anesthesia Terminology	Subsection 468 Skin, Subcutaneous, and Accessory Structures .469 Nails .474 Pilonidal Cyst .475 Introduction .476 Repair (Closure) .477 Destruction .486 Breast .488 Chapter 12: CPT Surgery II 497 Musculoskeletal System .498 Musculoskeletal System Notes .499 General .503 Head .507 Neck (Soft Tissues) and Thorax .509
and Management Overview of Evaluation and Management Section Place of Service (POS)	Anesthesia Terminology	Subsection 468 Skin, Subcutaneous, and Accessory Structures .469 Nails .474 Pilonidal Cyst .475 Introduction .476 Repair (Closure) .477 Destruction .486 Breast .488 Chapter 12: CPT Surgery II 497 Musculoskeletal System .498 Musculoskeletal System Notes .499 General .503 Head .507 Neck (Soft Tissues) and Thorax .509 Back and Flank .510
and Management Overview of Evaluation and Management Section Place of Service (POS)	Anesthesia Terminology	Subsection 468 Skin, Subcutaneous, and Accessory Structures .469 Nails .474 Pilonidal Cyst .475 Introduction .476 Repair (Closure) .477 Destruction .486 Breast .488 Chapter 12: CPT Surgery II 497 Musculoskeletal System .498 Musculoskeletal System Notes .499 General .503 Head .507 Neck (Soft Tissues) and Thorax .509 Back and Flank .510 Spine (Vertebral Column) .511
and Management Overview of Evaluation and Management Section Place of Service (POS)	Anesthesia Terminology	Subsection 468 Skin, Subcutaneous, and Accessory Structures .469 Nails .474 Pilonidal Cyst .475 Introduction .476 Repair (Closure) .477 Destruction .486 Breast .488 Chapter 12: CPT Surgery II 497 Musculoskeletal System .498 Musculoskeletal System Notes .499 General .503 Head .507 Neck (Soft Tissues) and Thorax .509 Back and Flank .510
and Management Overview of Evaluation and Management Section	Anesthesia Terminology	Subsection 468 Skin, Subcutaneous, and Accessory Structures .469 Nails .474 Pilonidal Cyst .475 Introduction .476 Repair (Closure) .477 Destruction .486 Breast .488 Chapter 12: CPT Surgery II 497 Musculoskeletal System .498 Musculoskeletal System Notes .499 General .503 Head .507 Neck (Soft Tissues) and Thorax .509 Back and Flank .510 Spine (Vertebral Column) .511 Abdomen .516
and Management Overview of Evaluation and Management Section Place of Service (POS)	Anesthesia Terminology	Subsection 468 Skin, Subcutaneous, and Accessory Structures .469 Nails .474 Pilonidal Cyst .475 Introduction .476 Repair (Closure) .477 Destruction .486 Breast .488 Chapter 12: CPT Surgery II 497 Musculoskeletal System 498 Musculoskeletal System Notes .499 General .503 Head .507 Neck (Soft Tissues) and Thorax .509 Back and Flank .510 Spine (Vertebral Column) .511 Abdomen .516 Shoulder .516 Humerus (Upper Arm) and Elbow .517 Forearm and Wrist .517
and Management Overview of Evaluation and Management Section	Anesthesia Terminology	Subsection 468 Skin, Subcutaneous, and Accessory Structures .469 Nails .474 Pilonidal Cyst .475 Introduction .476 Repair (Closure) .477 Destruction .486 Breast .488 Chapter 12: CPT Surgery II 497 Musculoskeletal System 498 Musculoskeletal System Notes .499 General .503 Head .507 Neck (Soft Tissues) and Thorax .509 Back and Flank .510 Spine (Vertebral Column) .511 Abdomen .516 Shoulder .516 Humerus (Upper Arm) and Elbow .517 Forearm and Wrist .517 Hand and Fingers .517
and Management Overview of Evaluation and Management Section Place of Service (POS)	Anesthesia Terminology .415 Types of Anesthesia .415 Overview of Anesthesia .418 Monitored Anesthesia Care (MAC) .419 Anesthesia Section Guidelines .421 Reporting Codes for Monitoring or Providing Other Services .423 Intra-Arterial Lines .425 Drug Administration Codes .426 Anesthesia Modifiers .425 Time Reporting .428 Anesthesia Services .431 Supplied Materials .432 Separate or Multiple Procedures .432 Unlisted Service or Procedure .432 Special Report .432 Qualifying Circumstances .432 Anesthesia Subsections .435 Neck .436 Thorax (Chest Wall and Shoulder Girdle) .436 Intrathoracic .437	Subsection 468 Skin, Subcutaneous, and Accessory Structures .469 Nails .474 Pilonidal Cyst .475 Introduction .476 Repair (Closure) .477 Destruction .486 Breast .488 Chapter 12: CPT Surgery II 497 Musculoskeletal System 498 Musculoskeletal System Notes .499 General .503 Head .507 Neck (Soft Tissues) and Thorax .509 Back and Flank .510 Spine (Vertebral Column) .511 Abdomen .516 Shoulder .516 Shoulder .516 Humerus (Upper Arm) and Elbow .517 Forearm and Wrist .517 Pelvis and Hip Joint .518
and Management Overview of Evaluation and Management Section	Anesthesia Terminology .415 Types of Anesthesia .415 Overview of Anesthesia .418 Monitored Anesthesia Care (MAC) .419 Anesthesia Section Guidelines .421 Reporting Codes for Monitoring or Providing Other Services .423 Intra-Arterial Lines .425 Drug Administration Codes .426 Anesthesia Modifiers .425 Time Reporting .428 Anesthesia Services .431 Supplied Materials .432 Separate or Multiple Procedures .432 Unlisted Service or Procedure .432 Special Report .432 Qualifying Circumstances .435 Head .435 Neck .436 Thorax (Chest Wall and Shoulder Girdle) .436 Intrathoracic .437 Spine and Spinal Cord .437	Subsection 468 Skin, Subcutaneous, and Accessory Structures .469 Nails .474 Pilonidal Cyst .475 Introduction .476 Repair (Closure) .477 Destruction .486 Breast .488 Chapter 12: CPT Surgery II 497 Musculoskeletal System 498 Musculoskeletal System Notes .499 General .503 Head .507 Neck (Soft Tissues) and Thorax .509 Back and Flank .510 Spine (Vertebral Column) .511 Abdomen .516 Shoulder .516 Humerus (Upper Arm) and Elbow .517 Forearm and Wrist .517 Pelvis and Hip Joint .518 Femur (Thigh Region) and Knee
and Management Overview of Evaluation and Management Section	Anesthesia Terminology .415 Types of Anesthesia .415 Overview of Anesthesia .418 Monitored Anesthesia Care (MAC) .419 Anesthesia Section Guidelines .421 Reporting Codes for Monitoring or Providing Other Services .423 Intra-Arterial Lines .425 Drug Administration Codes .426 Anesthesia Modifiers .425 Time Reporting .428 Anesthesia Services .431 Supplied Materials .432 Separate or Multiple Procedures .432 Unlisted Service or Procedure .432 Special Report .432 Qualifying Circumstances .432 Anesthesia Subsections .435 Neck .436 Thorax (Chest Wall and Shoulder Girdle) .436 Intrathoracic .437	Subsection 468 Skin, Subcutaneous, and Accessory Structures .469 Nails .474 Pilonidal Cyst .475 Introduction .476 Repair (Closure) .477 Destruction .486 Breast .488 Chapter 12: CPT Surgery II 497 Musculoskeletal System 498 Musculoskeletal System Notes .499 General .503 Head .507 Neck (Soft Tissues) and Thorax .509 Back and Flank .510 Spine (Vertebral Column) .511 Abdomen .516 Shoulder .516 Shoulder .516 Humerus (Upper Arm) and Elbow .517 Forearm and Wrist .517 Pelvis and Hip Joint .518

Foot and Toes520	Reproductive System	Separate Procedures701
Application of Casts and	Procedures Subsection 643	Unlisted Procedures701
Strapping521	Intersex Surgery Subsection 643	Special Report
Endoscopy/Arthroscopy	Female Genital System	Supervision and Interpretation,
Respiratory System Subsection 524	Subsection 644	Imaging Guidance701
Nose525	Maternity Care and Delivery	Administration of Contrast Material(s)702
Accessory Sinuses	Subsection 650	Written Report
Larynx	Antepartum Services 651	Radiology Subsections
Trachea and Bronchi	Delivery Services	Diagnostic Radiology (Diagnostic
Lungs and Pleura535	Postpartum Care	Imaging)704
Chapter 13: CPT Surgery III 544	Delivery After Previous Cesarean	Diagnostic Ultrasound
Cardiovascular System	Delivery	Radiologic Guidance
Subsection 545	Endocrine System Subsection . 655	Breast, Mammography716
Cardiovascular System Notes546		Bone/Joint Studies716
Heart and Pericardium550	Thyroid Gland655 Parathyroid, Thymus, Adrenal	Radiation Oncology 718
Arteries and Veins	Glands, Pancreas, and Carotid	Nuclear Medicine
Hemic and Lymphatic Systems	Body656	
Subsection 580	Nervous System Subsection657	Chapter: 17 CPT Pathology
Spleen	Skull, Meninges, and Brain 658	and Laboratory 736
General582	Spine and Spinal Cord661	Overview of Pathology and
Transplantation and Post-	Endoscopic Decompression of	Laboratory Section
Transplantation Cellular	Neural Elements and/or	Specimens
Infusions	Excision of Herniated	Professional and Technical
Lymph Nodes and Lymphatic Channels	Intervertebral Discs663	Components
Channels	Extracranial Nerves, Peripheral Nerves, and Autonomic	Pathology and Laboratory Section Tables
Chapter 14: CPT Surgery IV 591	Nervous System667	Pathology and Laboratory
Mediastinum and Diaphragm	Eye and Ocular Adnexa	Section Guidelines
Subsection 592	Subsection670	Services in Pathology and
Digestive System Subsection 594	Eyeball	Laboratory741
Lips596	Anterior Segment 672	Separate or Multiple
Vestibule of Mouth	Posterior Segment 673	Procedures
Tongue and Floor of Mouth 598	Ocular Adnexa 674	Unlisted Service or Procedure 742
Dentoalveolar Structures 598	Conjunctiva674	Special Report
Palate and Uvula598	Auditory System Subsection676	Modifier -51 and Modifier -91 743
Salivary Gland and Ducts 599	External Ear	Pathology and Laboratory Subsections743
Pharynx, Adenoids, and Tonsils600	Middle Ear678	
Esophagus	Inner Ear678	Organ or Disease-Oriented Panels
Stomach	Temporal Bone, Middle Fossa	Drug Assay and Therapeutic
Intestines (Except Rectum) 607	Approach	Drug Assays744
Meckel's Diverticulum and the	Operating Microscope Subsection679	Evocative/Suppression Testing745
Mesentery	oubsection	Consultations (Clinical
Appendix	Chapter 16: CPT Radiology 692	Pathology)
Colon and Rectum611	Radiology Terminology 693	Urinalysis
Anus	Planes of View	Molecular Pathology 747
	Positioning and Radiographic	Genomic Sequencing Procedures
Biliary Tract	Projection695	and Other Molecular Multianalyte Assays748
Abdomen, Peritoneum, and	Radiology Procedures 695	Multianalyte Assays with
Omentum617	Overview of Radiology Section697	Algorithmic Analyses748
Urinary System Subsection619	Professional Versus Technical	Chemistry748
Kidney621	Components 697	Hematology and Coagulation 749
Ureter	Use of Modifiers with Radiology	Immunology
Bladder624	Codes699	Transfusion Medicine751
Urethra	Complete Procedure	Microbiology752
	Evaluation and Management	Anatomic Pathology753
Chapter 15: CPT Surgery V 637	(E/M) Services	Cytopathology
Male Genital System	Radiology Section Guidelines701	Cytogenetic Studies754
Subsection 639	Subject Listings 701	Surgical Pathology755

In Vivo (e.g., Transcutaneous) Laboratory Procedures
Chapter 18: CPT Medicine 765
Overview of Medicine Section766
Medicine Section Guidelines 766
Add-On Codes767
Separate Procedures767
Unlisted Service or Procedure 767
Special Report
Imaging Guidance 768
Supplied Materials
Medicine Subsections768
Immune Globulins, Serum or Recombinant Products
Vaccines/Toxoids
Vaccines, Toxoids770
Psychiatry771
Biofeedback773
Dialysis773
Gastroenterology776
Ophthalmology777
Special Otorhinolaryngologic
Services
Cardiovascular779
Noninvasive Vascular
Diagnostic Studies
Pulmonary
Allergy and Clinical Immunology786
Endocrinology
Neurology and Neuromuscular Procedures788
Ischemic Muscle Testing and
Guidance for Chemodenervation 789

Medical Genetics and Genetic Counseling Services
Infusions, and Chemotherapy and Other Highly Complex Drug or Highly Complex Biologic Agent Administration792
Photodynamic Therapy
Procedures
Rehabilitation
Acupuncture797
Osteopathic Manipulative Treatment
Chiropractic Manipulative Treatment798
Education and Training for Patient Self-Management
Non-Face-to-Face Nonphysician Services
Special Services, Procedures, and Reports
Qualifying Circumstances for Anesthesia799
Moderate (Conscious) Sedation799 Other Services and Procedures800
Home Health Procedures/ Services800
Medication Therapy Management Services800

Part V: Insurance and Reimbursement **Overview** 807 **Chapter 19: Insurance and** Reimbursement 808 Third-Party Payers811 Health Insurance Marketplace. . . . 815 Types of Third-Party Payers 817 **Health Care Reimbursement** Systems..... 823 Prospective Payment Systems, Fee Schedules, and Exclusions....823 Case-Mix Analysis, Severity of Illness (SI), and Intensity of Physician Documentation for Medical Necessity of Medicare Part A Hospital Inpatient Revenue Cycle Management. 840 Impact of HIPAA on Reimbursement..... 846 Health Care Access, Portability, and Renewability...........846 Preventing Health Care Fraud Administrative Simplification 855 Privacy and Security Rules 860 Medical Liability Reform862 Appendix I: E/M CodeBuilder 869 Bibliography 874 Glossary 875 Index 905

LIST OF TABLES

Table 1-1	Professional Associations	Table 10-7	Sample Coding Rules Associated with Intrathoracic Subsection Anesthesia Codes
Table 1-2	Internet-Based Discussion Boards (Listservs)	T 40.0	
Table 2-1	ICD-10-CM Tabular List of Diseases and Injuries	Table 10-8	Sample Coding Rules Associated with Spine and Spinal Cord Subsection Anesthesia Codes
Table 2-2	ICD-10-CM Index to Diseases and Injuries	Table 10-9	Sample Coding Rules Associated with Upper
Table 2-3	Value Assigned to Each Character in a 7-Character ICD-10-PCS Code		Abdomen Subsection Anesthesia Codes
Table 4-1	Portion of Chapter-Specific Coding	Table 10-10	Sample Coding Rules Associated with Lower Abdomen Subsection Anesthesia Codes
	Guidelines Table of Contents from ICD-10-CM Official Guidelines for Coding and Reporting	Table 10-11	Sample Coding Rules Associated with Perineum Subsection Anesthesia Codes
Table 4-2	Organisms	Table 10-12	Sample Coding Rules Associated with Radiological Procedures Subsection Anesthesia Codes
Table 5-1	Medical and Surgical Section Root Operations and Definitions		
Table 6-1	Medical Specialties	Table 10-13	Sample Coding Rule Associated with Burn Excisions or Debridement Subsection Anesthesia Codes Sample Coding Rule Associated with
Table 6-2	Freestanding, Hospital-Based, and		
	Hospital-Owned Ambulatory Facilities	Table 10-14	
Table 7-1	Categories of HCPCS Level II Temporary Codes		Obstetric Subsection Anesthesia Codes
Table 8-1	CPT Modifiers in a Quick View Format	Table 10-15	Sample Coding Rules Associated with Other
Table 8-2	Organization of CPT Modifiers According to Reporting Similarity	Table 11-1	Procedures Subsection Anesthesia Codes Subheadings Typically Organized Below
Table 8-3	Partial Listing of National Correct Coding		CPT Surgery Subsections
	Initiative (NCCI) Edits	Table 11-2	Integumentary Procedures and Definitions
Table 9-1	History Elements, Definitions, and Examples	Table 11-3	Medical Terms for Adjacent Tissue Transfer/
Table 9-2	Physical Examination Elements and Examples	Table 44.4	Rearrangement, Flap, and Graft Procedures
Table 9-3	Complexity of Medical Decision Making	Table 11-4	Adjacent Tissue Transfer or Tissue Rearrangement Methods and Definitions
Table 9-4	Critical Care Services: Total Duration of Critical Care and Codes	Table 11-5	Types of Codes for Tissue Rearrangement, Free Skin Grafts, and Flaps
Table 9-5	Prolonged Services Without Direct Patient Contact: Total Duration of Services and Codes	Table 12-1	Types of Fractures, Joint Injuries, and Fracture Treatment
Table 9-6	Psychiatric Collaborative Care Management Services: Total Duration of Care and Codes	Table 13-1	Coding Central Venous Access Catheters and Devices
Table 10-1	Sample Portion of Anesthesia Base Unit Values	Table 16-1	Type of Radiologic Guidance and the
Table 10-2	Sample Portion of Modifying Units and Relative Values	Table 18-1	Purpose of Each Gastroenterology Procedures and Services
Table 10-3	Sample Portion of Locality-Specific Anesthesia Conversion Factors	Table 19-1	Claims and Coding Systems According to Type of Health Care Setting
Table 10-4	Sample Coding Rules Associated with Head Subsection Anesthesia Codes	Table 19-2	Prospective Payment Systems and Fee Schedules, Year Implemented, and Prospective Rate Type
Table 10-5	Sample Coding Rules Associated with Neck Subsection Anesthesia Codes	Table 19-3	Resource Utilization Groups (RUGs) Categories
Table 10-6	Sample Coding Rules Associated with	Table 19-4	Sample Hospice Payment System Rates
	Thorax (Chest Wall and Shoulder Girdle) Subsection Anesthesia Codes	Table 19-5	National Correct Coding Initiative (NCCI) Terms and Definitions

Introduction

Accurate coding is crucial to the successful operation of any health care facility or provider's office because reported codes determine the amount of reimbursement received. The annual (and sometimes more frequent) revision of coding guidelines and payer requirements serve to challenge coders. Those responsible for assigning and reporting codes in any health care setting require thorough instruction in the use of the ICD-10-CM, ICD-10-PCS, CPT, and HCPCS level II coding systems. Students who are completing formal coursework as part of an academic program and experienced coders who are already employed in the health care field will find that 3-2-1 Code It! provides the required information in a clear and comprehensive manner.

Due to the comprehensive nature of the 3-2-1 Code It! textbook, instructors may choose to cover its content in more than one course.

- Chapters 1 through 6 could be taught in an ICD-10-CM and ICD-10-PCS coding course.
- Chapters 7 through 18 could be taught in a CPT and HCPCS level II coding course.
- Chapter 19 could be included as required reading in an insurance and reimbursement course, either as an introductory or summary chapter.

Instructors for medical assistant (MA) and medical office administration (MOA) programs may choose to cover the following chapters only in their coding course(s):

- Chapters 2 through 4, and 7 in an ICD-10-CM, and HCPCS level II coding course (ICD-10-PCS is not used for outpatient or physician office coding.)
- Chapters 8 through 9, selected sections of 11 through 15, and 16 through 18 in a CPT coding course



NOTE:

Your academic program's community of interest (e.g., employers of graduates) will determine which sections of Chapters 11 through 15 (CPT Surgery) should be covered in your CPT coding course. Likewise, if your graduates obtain employment assigning and submitting CPT Anesthesia codes, your course should include Chapter 10. If your graduates do not assign radiology or pathology/laboratory codes during their employment, Chapters 16 and 17 can be excluded from your CPT coding course.

Instructors can refer to the Instructor's Manual for sample course syllabi that organize textbook content into one or two courses. For example, the syllabus for a one-semester course includes content from 3-2-1 Code It! appropriate for an introductory course.

The 3-2-1 Code It! text requires users to have access to paper-based coding manuals (ICD-10-CM, ICD-10-PCS, HCPCS level II, and CPT) because they are used as references when coding rules are explained and for completing exercises and reviews in each chapter.



NOTE:

Dental codes (D codes) are copyrighted by the American Dental Association. Purchase of a separate Current Dental Terminology (CDT) coding manual is required to assign dental codes.

The intended use of 3-2-1 Code It! is for:

 Academic programs in coding and reimbursement, health information management, medical assisting, medical office administration, and so on

- In-service education programs in health care facilities (e.g., physicians' offices, hospitals, nursing facilities, home health agencies, hospices), health insurance companies, quality improvement organizations, and so on
- Individuals who want to use it for self-instruction to learn how to code or to update their coding skills
- Health care professionals who need a comprehensive coding reference to assist them in accurately assigning codes

It is recommended that students complete the following course work before they begin and/or during the same time they are learning concepts presented in 3-2-1 Code It!:

- Essentials of health information management
- Medical terminology
- Anatomy and physiology
- Essentials of pharmacology
- Human diseases/pathophysiology

Organization of This Textbook

This textbook is organized into 19 chapters and one appendix.



NOTE:

Content about long-term care, home health care, and hospice coding is located at the textbook's Student Companion Site at http://login.cengage.com.

Chapter 1 includes an overview of coding systems used to report inpatient and outpatient diagnoses
and procedures and services to health plans. It also focuses on coding career opportunities in health
care, the importance of joining professional organizations and obtaining coding credentials, the
impact of networking with other coding professionals, and the development of opportunities for career
advancement. Computer-assisted coding (CAC) is also covered.

The corresponding workbook chapter contains high level Bloom's taxonomy assignments about validating ICD-10-CM/PCS codes, computer-assisted coding, face validity of data management reports, physician query process, determining medical necessity, and SNOMED CT.

- Chapters 2 and 3 cover general ICD-10-CM/PCS coding concepts and provide coding practice. Chapter 3 covers ICD-10-CM official coding guidelines.
- Chapter 5 is specific to inpatient coding concepts (and not typically covered by academic programs that focus on outpatient and physician coding), and Chapter 6 is specific to outpatient coding concepts. Inpatient coding concepts apply to acute care hospitals, and the chapters include ICD-10-CM and ICD-10-PCS official coding guidelines. Outpatient coding concepts covered include the physicians' office, and hospital emergency and outpatient departments. ICD-10-CM/PCS chapters are sequenced before HCPCS level II and CPT chapters in this textbook because diagnosis codes are reported to justify the medical necessity of procedures and/or services provided.
- Chapter 7 covers the HCPCS level II national coding system, which was developed by the Centers for Medicare & Medicaid Services.
- Chapters 8 through 18 cover CPT coding concepts. Each CPT section has its own chapter, except for the Surgery section, which requires five separate chapters.

- Chapter 19 contains a detailed discussion of insurance and reimbursement concepts. (For comprehensive coverage of third-party payers and reimbursement methodologies, refer to Cengage's *Understanding Health Insurance: A Guide to Billing and Reimbursement*, by Michelle A. Green.)
- Appendix I contains the E/M CodeBuilder, which can also be downloaded from the Student Companion
 Site at http://login.cengage.com and printed for use with Chapter 9 cases to select evaluation and
 management (E/M) service codes.

Features of the Textbook

Each textbook chapter contains the following elements:

- List of topics
- Key terms
- Chapter objectives
- Introduction
- Exercises
- Internet links
- Summary
- Study checklist
- Review

Textbook features include:

- Key terms and learning objectives located at the beginning of each chapter to help organize the material
- Boldfaced terms throughout each chapter to assist students in learning the technical vocabulary associated with coding systems
- Coding tips and notes that highlight important concepts presented in each chapter
- Exercises after each chapter section that reinforce content presented
- Multiple choice and coding practice reviews that allow for mastery of coding concepts

New to This Edition

- The textbook and its ancillaries have been updated to include the latest ICD-10-CM, ICD-10-PCS, CPT, and HCPCS level II code sets, conventions, and guidelines.
- Textbook and workbook coding assignments, examples, exercises, and reviews have been updated to include the most recent ICD-10-CM, ICD-10-PCS, CPT, and HCPCS level II codes.
- Answer keys have been updated in the *Instructor's Manual to Accompany 3-2-1 Code It!*, which is located at the Instructor Companion Site (http://login.cengage.com).
- Chapter 1 includes updated content about professional associations, professional credentials, and computer-assisted coding (CAC). Exercises about Documentation as a Basis for Coding: Determining Medical Necessity and Other Classifications, Databases, and Nomenclatures: SNOMED CT were created for the corresponding chapter in the workbook.
- Chapter 2 was revised to update ICD-10-CM and ICD-10-PCS content. Content about encoders and computer-assisted coding (CAC) was revised and expanded. Content about ICD-9-CM as a legacy classification system content was also updated.
- Chapter 3 includes updated content about coding conventions in ICD-10-CM and ICD-10-PCS, and examples allow educators and students to compare the use of conventions in the classification systems. Examples, exercises, and the chapter review have also been updated.

- Chapter 4 includes updated content about the ICD-10-CM Official Guidelines for Coding and Reporting.
 Exercises and the chapter review have also been updated. New examples have been added throughout content about ICD-10-CM chapter coding guidelines.
- Chapter 5 includes updated content about inpatient ICD-10-CM diagnosis coding guidelines and inpatient ICD-10-PCS procedure coding guidelines. Examples, exercises, and the chapter review were also updated.
- Chapter 6 contains updated content about outpatient ICD-10-CM diagnosis coding guidelines. Examples, exercises, and the chapter review have also been updated.
- Chapter 7 contains updated content about HCPCS level II coding. Examples, exercises, and the chapter review have also been updated.
- Chapter 8 contains updated introductory content about CPT coding. Examples, exercises, and the chapter review have also been updated.
- Chapter 9 contains updated content about CPT's evaluation and management (E/M) section. Examples, exercises, and the chapter review have also been updated.
- Chapter 10 contains updated content about CPT's Anesthesia section. Examples, exercises, and the chapter review have also been updated.
- Chapters 11 through 15 contain updated content about CPT's Surgery section. Examples, exercises, and the chapter review have also been updated.
- Chapter 16 contains updated content about CPT's Radiology section. Examples, exercises, and the chapter review have also been updated.
- Chapter 17 contains updated content about CPT's Pathology and Laboratory section. Examples, exercises, and the chapter review have also been updated.
- Chapter 18 contains updated content about CPT's Medicine section. Examples, exercises, and the chapter review have also been updated.
- Chapter 19 contains updated content about insurance and reimbursement. Examples, exercises, and the chapter review have also been updated.
- Appendix I contains an E/M CodeBuilder (also available on the Student Companion Site), which can be used with Chapter 9 to assign evaluation and management codes.

Supplements

The following supplements accompany this text:

- Instructor Companion Site
- Student Workbook

- Student Companion Site at http://login.cengage.com
- MindTap at http://login.cengage.com

Instructor Companion Site

Spend less time planning and more time teaching with Cengage's Instructor Companion Site to Accompany the Seventh Edition of 3-2-1 Code It! As an instructor, you will have access to all of your resources online, anywhere and at any time. All instructor resources can be accessed by going to http://login.cengage.com to create a unique user login. Contact your sales representative for more information. Online instructor resources at the Instructor Companion Site are password-protected and include the following:

- The Instructor's Manual consists of seven sections:
 - Section I—Instructor's Resources
 - Section II—Answer Keys to Textbook Chapter Exercises and Reviews

- Section III—Answer Keys to Workbook Assignments and Reviews
- Section IV—Answer Keys to Coding Patient Records (Workbook Appendices A–D)
- Section V—Answer Key to Mock Certified Professional Coder (CPC) Certification Examination (Workbook Appendix E)
- Section VI—Answer Key to Mock Certified Coding Specialist—Physician (CCS-P) Certification Examination (Workbook Appendix F)
- Section VII—Answer Key to Mock Certified Coding Specialist (CCS) Certification Examination (Workbook Appendix G)
- Cengage Learning Testing Powered by Cognero, a flexible, online system that allows you to author, edit, and manage test bank content from multiple Cengage Learning solutions; you can also create multiple test versions in an instant, and deliver tests from your learning management system (LMS), classroom, or elsewhere.
- Customizable instructor support slide presentations in PowerPoint® format focus on the most important points for each chapter.
- Insurance Billing & Coding Curriculum Guide helps you plan your course using 3-2-1 Code It! and other coding resources, and also maps content to certification exams.
- Conversion grids, map the seventh edition to the sixth edition and to competing texts to make adapting your course to 3-2-1 Code It! a snap.
- Access to all free student supplements, including additional textbook content.

Student Workbook

(ISBN: 978-1-337-90281-6)

The workbook follows the chapter organization of the text and contains higher-level Bloom's taxonomy assignments (that comply with academic program accreditation organization requirements, such as CAHIIM competencies), including numerous diagnosis/procedure statements and case studies so that students can practice coding. Each assignment contains a list of objectives, an overview of content relating to the assignment, and instructions for completing the assignment. The last assignment in each workbook chapter contains review questions in multiple-choice format to emulate credentialing exam questions. The workbook also contains actual patient records and mock CPC, CCS-P, and CCS certification examinations.

Student Companion Site

Additional textbook resources for students and instructors can be found online at http://login.cengage.com.

All resources located on the Student Companion Site to accompany 3-2-1 Code It! are free to textbook users. Student resources include:

- Revisions to textbook and workbook due to coding changes as they become available
- E/M Codebuilder (also found in Appendix I of the textbook)
- Tutorials for how to code patient records (to assist in coding patient records found in Appendices A-D of the workbook)
- Extra content about related coding topics, including long-term care, home health care, and hospice coding

MindTap

(ISBNs: 2-Year Instant Access Code: 9781337902861 2-Year Printed Access Code: 9781337902878 4-Year Instant Access Code: 9781337902885 4-Year Printed Access Code: 9781337902892)

Green's 3-2-1 Code It! Seventh Edition on MindTap is the first of its kind in an entirely new category: the Personal Learning Experience (PLE). This personalized program of digital products and services uses interactivity and customization to engage students, while offering instructors a wide range of choice in content, platforms, devices, and learning tools. MindTap is device agnostic, meaning that it will work with any platform or learning management system and will be accessible anytime, anywhere: on desktops, laptops, tablets, mobile phones, and other Internet-enabled devices.



NOTE:

The numbering of textbook review case studies matches MindTap™ numbering.

This MindTap includes:

- An interactive eBook with highlighting, note-taking (integrated with Evernote), and more
- Flashcards for practicing chapter terms
- Computer-graded activities and exercises
 - Self-check and application activities, integrated with the eBook
 - Case studies with videos
- Easy submission tools for instructor-graded exercises
- Medical Coding Trainer software for a real-world interactive coding experience
- Computer-assisted coding (CAC) cases

Optum360™ EncoderPro.com

Go to www.EncoderPro.com to register for a 30-day free trial of *EncoderPro.com Expert*, which automates the ICD-10-CM, ICD-10-PCS, CPT, and HCPCS level II coding manuals. (ICD-10-CM and ICD-10-PCS crosswalks for ICD-9-CM codes are also included.)

Students should not register for the 30-day free trial until instructed to do so by faculty. Students should use paper-based coding manuals to learn how to assign codes. Then, www.EncoderPro.com software can be used to assign codes for exercises as assigned by the instructor.

A Note About CPT Coding Manual Editions

Every attempt is made to make the material within this textbook and its ancillary products (e.g., Workbook, Instructor's Manual) as current as possible by updating to CPT 2019 just prior to publication.

ABOUT THE AUTHOR

Michelle A. Green, MPS, RHIA, FAHIMA, CPC, has been a college professor since 1984. She taught traditional classroom-based courses until 2000 at Alfred State College, when she transitioned all of the health information management and coding courses to an Internet-based format. In 2016, she began teaching for the health information management program at Mount Wachusett Community College, Gardner, Massachusetts. In 2017, she also began teaching for the health information technology program at Mohawk Valley Community College, Utica, New York. Prior to 1984, she worked as a director of health information management at two acute care hospitals in Florida's Tampa Bay area. Both positions required her to assign codes to inpatient cases. Upon becoming employed as a college professor, she routinely spent the semester breaks coding for a number of health care facilities so that she could further develop her inpatient and outpatient coding skills.



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- EncoderPro.com
- HCPCS Level II Professional
- ICD-10-CM Professional
- ICD-10-PCS Professional

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Feedback

Contact the author at michelle.ann.green@gmail.com with questions, suggestions, or comments about the text or its supplements. Please realize that the publisher (www.cengage.com) authorizes the release of the Instructor's Manual (with coding answers) to educators only. The publisher also posts an AAPC CEU exam on the Student Companion Site.

HOW TO USE THIS TEXT

Chapter Outline and Key Terms

The Chapter Outline organizes the chapter material at a glance. The Key Terms list represents new vocabulary in each chapter. Each term is highlighted in color in the chapter, where it is also defined and used in context. A complete definition of each term appears in the Glossary at the end of the textbook.

Objectives -----

The **Objectives** list the outcomes expected of the learner after a careful study of the chapter. Read the objectives before reading the chapter content. When you complete the chapter, read the objectives again to see if you can say for each one, "Yes, I know that." If you cannot say this about an objective, go back to the appropriate content and reread. These outcomes are critical to a successful career as an insurance specialist.

➤ Chapter Outline

Overview of ICD-10-CM and ICD-10-PCS ICD-10-CM Tabular List of Diseases and Injuries ICD-10-CM Index to Diseases and Injuries ICD-10-PCS Index and Tables

Official ICD-10-CM and ICD-10-PCS Guidelines for Coding and Reporting ICD-9-CM Legacy Coding System

Chapter Objectives

At the conclusion of this chapter, the student should be able to: 1. Define key terms related to the introduction of ICD-10-CM and ICD-10-PCS coding.

- → 2. Explain the purpose of assigning ICD-10-CM and ICD-10-PCS codes. 3. Locate main terms for diagnostic statements using the ICD-10-CM Index to Diseases and Injuries. 4. Assign diagnosis codes using the ICD-10-CM Index to Diseases and Injuries and the ICD-10-CM
- 5. Assign procedure codes using the ICD-10-PCS Index and Tables.
- 6. Explain the importance of applying ICD-10-CM and ICD-10-PCS guidelines for coding Use general equivalence mappings (GEMs) as part of the ICD-9-CM legacy coding system.

Key Terms

category cooperating parties for the ICD-10-CM/

ICD-10 Coordination and Maintenance Committee

Index to Diseases and

Medicare Prescription Drug, Improvement, and Modernization Act (MMA)

Official ICD-10-PCS Guidelines for Coding and Reporting placeholder

Introduction

There are two related classifications of diseases with similar titles. The International Classification of Diseases (ICD) is published by the World Health Organization (WHO) and is used to classify mortality (death) data from death certificates. WHO published the tenth revision of ICD in 1994 with a new name, International Statistical Classification of Diseases and Related Health Problems, and reorganized its 3-digit categories. (Although the name of the publication was changed, the familiar abbreviation ICD was kept.)

The International Classification of Diseases, Tenth Revision, Clinical Modification (ICD-10-CM) was developed in the United States and is used to code and classify morbidity (disease) data from inpatient and outpatient records, including physician office records. ICD-10-CM is a closed classification system that is used in the United States to classify diagnoses, which means that ICD-10-CM provides just one place to classify each condition.

All health care settings use ICD-10-CM to report diagnoses. The International Classification of Diseases, Tenth Revision, Procedure Classification System (ICD-10-PCS) is used to code and classify procedure data from hospital inpatient records only. (ICD-10-CM and ICD-10-PCS are abbreviated as ICD-10-CM/PCS.)



Provider offices and health care facilities (e.g., hospitals) use ICD-10-CM to code diagnoses. Hospitals use ICD-10-PCS to code inpatient procedures. (Provider offices and outpatient health care settings use CPT and HCPCS level II to code procedures and services.) ICD-10-CM and ICD-10-PCS are abbreviated as ICD-10-CM/PCS

Introduction

The **Introduction** provides a brief overview about major topics covered in the chapter. The introduction (and the objectives) provides a framework for your study of the content.

-Notes

Notes appear throughout the text and serve to bring important points to your attention. The notes clarify content, refer you to reference material, provide more background for selected topics, or emphasize exceptions to rules.

HIPAA Alerts

The **HIPAA Alert** feature highlights issues related to the privacy and security of personal health information.

HIPAA Alert!

The HIPAA regulations for electronic transactions require providers and third-party payers, including Medicare administrative contractors (MACs), to adhere to the Official Guidelines for Coding and Reporting. Thus, a violation of the coding guidelines is technically a HIPAA violation. Because some third-party payers and MACs do not appear to be aware of (or understand) this HIPAA provision, to obtain appropriate reimbursement for submitted ICD-10-CM (and ICD-10-PCS) codes, you may need to point out specific provisions in the regulation that reference the coding guidelines. For example, the Z51 (Encounter for other aftercare and medical care) codes in ICD-10-CM can be reported as a first-listed code for outpatient care. If third-party payers and MACs deny claims that report Z51 codes contact the regional CMS office or HIPAA enforcement office (located at CMS) for resolution

XVIII

Coding Tips----

The **Coding Tips** feature provides recommendations and hints for selecting codes and for the correct use of the coding manuals



Make sure you read CPT code descriptions carefully. When the code description states "with or without" another procedure, that other procedure is not reported separately if it is performed (e.g., 57240, anterior colporrhaphy, repair of cystocele with or without repair of urethrocele, including cystourethroscopy, when performed).

Examples-----

Examples appear throughout the text to promote understanding of presented concepts.

- ► EXAMPLE 1: ICD-10-CM TABULAR LIST OF DISEASES AND INJURIES—INCLUSION TERMS: The following inclusion terms are located in the Tabular List of Diseases and Injuries for diagnosis code M54.5. Low back pain:
 - · Loin pain
 - Lumbago NOS

Exercise 2.2 - ICD-10-CM Tabular List of Diseases and Injuries Instructions: Complete each statement. $_{ m extstyle}$ of Diseases and Injuries arranges codes and descriptions in alphanumerical order, and it contains 21 chapters that classify diseases and injuries 1. The ICD-10-CM _

- The last chapter of ICD-10-CM tabular list codes that are reported for patient encounters when a circumstance other than disease or injury is documented (located in Table 2-1) are called Factors Influencing Health Status and Contact with Health Services
- code, which has no further subdivisions codes. _____ if the 4th, 5th, 6th, 3. I10 is an example of a __
- 4. Subcategory codes that require additional characters are and/or 7th character(s) are absent.
- 5. The 5th and 6th characters of "x" in code O40.1xx0 are called

Summary

The Summary at the end of each chapter recaps the key points of the chapter. The summary also serves as a review aid when preparing for tests.

-Exercises

Exercises reinforce chapter content.

∡Summary

The International Classification of Diseases, 10th Revision, Clinical Modification International Classification of Diseases, 10th Revision, Procedure Coding Sys ICD-10-CM/PCS, replaced ICD-9-CM effective October 2015. ICD-10-CM is Health Organization's International Classification of Diseases, Ninth Revision many more codes and applies to more users than ICD-9-CM because it is de type of health care encounter (e.g., inpatient, outpatient, hospice, home health ICD-10-CM Tabular List of Diseases and Injuries contains 21 chapters. It is a within chapters based on body system or condition, and codes are then organized to the codes are the cod categories, subcategories, and codes. ICD-10-CM disease and injury codes most are followed by a decimal point and between one and four additional ch

Internet Links ----

ICD-10-CM/PCS updates: Go to www.cms.gov, click on the Medicare link, click on the IC Coding, and scroll down to click on this year's ICD-10-CM or ICD-10-PCS link.

JustCoding News free e-newsletter: Go to www.justcoding.com, and click on the eNew at the top of the page.

Study Checklist ←----

- ☐ Read this chapter and highlight key concepts.
- ☐ Create an index card for each key term.
- Access the chapter Internet links to learn more about concepts.
- ☐ Complete the chapter exercises and review, verifying answers with your instructor.
- Complete Workbook chapter, verifying answers with your instructor.
- Go to http://login.cengage.com to access the Student Companion Web Site. Login located in the Preface
- Form a study group with classmates to discuss chapter concepts in preparation for an

Review <----

Matching - ICD-10-CM

Instructions: Match the format in Column 2 with each line of the ICD-10-CM Index to Disea entries in Column 1.

--Internet Links

Internet Links are provided to encourage you to expand your knowledge at various state and federal government agency, commercial, and organization sites.

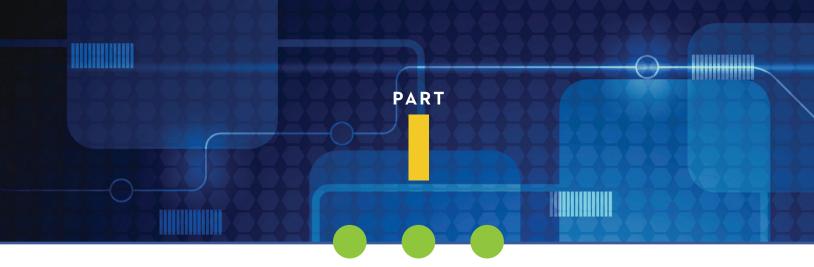
Study Checklist

The Study Checklist appears toward the end of each chapter and directs you to other learning and application aids. Completing each of the items in the checklist will help you to gain confidence in your understanding of the key concepts and in your ability to apply them correctly.

....-Review

Each chapter **Review** includes multiple-choice questions and coding practice cases that will test your understanding of chapter content and critical thinking ability.

NOTES



Coding Overview

1: Overview of Coding, 2



Overview of Coding

Chapter Outline

Career as a Coder

Professional Associations

Coding Systems and Processes

Other Classification Systems and Databases

Documentation as Basis for Coding

Health Data Collection

Chapter Objectives

At the conclusion of this chapter, the student should be able to:

- 1. Define key terms related to the overview of coding.
- 2. Summarize the training, job responsibilities, and career path for a coder.
- **3.** Differentiate among types of professional associations for coders, health insurance specialists, and medical assistants.
- 4. Summarize coding systems and processes.
- 5. Identify other classification systems and databases.
- 6. Identify how documentation serves as the basis for assigning codes.
- 7. Describe health data collection for the purpose of reporting hospital and physician office data.

Key Terms

application service provider (ASP)

Assessment (A)

assumption coding

automated case abstracting software

automated record

Centers for Medicare & Medicaid Services (CMS)

claims examiner

classification system

clearinghouse

CMS-1450

CMS-1500

code

coder

coding

coding system

computer-assisted coding (CAC)

concurrent coding

continuity of care

Current Procedural Terminology (CPT)

database

demographic data

Diagnostic and Statistical Manual of Mental Disorders (DSM)

diagnostic/management

plan

discharge note

documentation

document imaging

downcoding

electronic health record

(EHR)

electronic medical record (EMR)

encoding

evidence-based coding

progress notes

evidence-verification coding HCPCS level II **HCPCS** national codes health care clearinghouse Healthcare Common Procedure Codina System (HCPCS) health care provider health data collection Health Insurance Portability and Accountability Act of 1996 (HIPAA) health insurance specialist health plan hospitalist hybrid record indexed initial plan integrated record International Classification of Diseases for Oncology, Third Edition (ICD-O-3)

International Classification of Diseases, Ninth Revision, Clinical Modification (ICD-9-CM) International Classification of Diseases, Tenth Revision, Clinical Modification (ICD-10-CM) International Classification of Diseases, Tenth Revision, Clinical Modification/Procedure Coding System (ICD-10-CM/PCS) International Classification of Diseases, Tenth Revision, Procedure Coding System (ICD-10-PCS) International Classification of Functioning, Disability and Health (ICF) internship

jamming listserv Logical Observation Identifiers Names and Codes (LOINC) manual record medical assistant medical coding process medical management software medical necessity medical nomenclature medical record National Drug Codes (NDC) Objective (O) online discussion board overcoding patient education plan patient record physician query process Plan (P) problem list problem-oriented record (POR)

internship supervisor

provider resident physician **RxNorm** scanner sectionalized record source-oriented record (SOR) specialty coders Subjective (S) Systematized Nomenclature of Medicine Clinical Terms (SNOMED CT) teaching hospital teaching physician therapeutic plan third-party administrator (TPA) third-party payer transfer note **UB-04** unbundling Unified Medical Language System (UMLS) upcoding

Introduction

This chapter focuses on coding career opportunities in health care, the importance of joining professional associations and obtaining coding credentials, the impact of networking with other coding professionals, and the development of opportunities for career advancement. It also provides a coding overview that explains clinical documentation improvement, the physician query process, and the use of computer-assisted coding (CAC) and encoder software. Documentation as a basis for coding includes patient record formats and the importance of establishing medical necessity. Health data collection covers the reporting of hospital and physician office data using abstracting software, medical practice management software, and CMS-1500 and UB-04 claims.



NOTE:

This chapter does *not* require the use of ICD-10-CM, ICD-10-PCS, CPT, or HCPCS level II coding manuals. However, later chapters in this textbook do require them (because learning how to code is easier when you use paper-based coding manuals). Students should also learn how to use encoder and computer-assisted coding (CAC) software.



NOTE:

The following additional content is located on the Student Companion Site at http://login.cengage.com:

- Documentation Requirements for Teaching Physicians 2012
- History of Medical Classification and Coding Systems
- Alternate Health Care Coding Systems

Career as a Coder

A **coder** acquires a working knowledge of coding systems (e.g., CPT, HCPCS level II, ICD-10-CM, ICD-10-PCS), coding conventions and guidelines, government regulations, and third-party payer requirements to ensure that all diagnoses (conditions), services (e.g., office visits), and procedures (e.g., surgery, x-rays) documented in patient records are coded accurately for reimbursement, research, and statistical purposes. Excellent interpersonal skills are required of coders because they communicate with providers about documentation and compliance issues related to the appropriate assignment of diagnosis and procedure/service codes.



NOTE:

Although graduates of medical assistant and medical office administration programs typically do not become employed as full-time coders, they often are responsible for the coding function in a physician's office or medical clinic. This chapter provides the following resources for students pursuing any health-related academic program that includes coding as a job function:

- Professional associations that offer coding and other certification exams
- Internet-based discussion boards that cover coding and other topics
- Impact of HIPAA federal legislation on coding and reimbursement
- Coding references and other resources that facilitate accurate coding
- Physician query process as a way to prevent assumption coding
- Manual and automated patient record formats and health data collection

Training

Training methods for those interested in pursuing a coding career include college-based programs that contain coursework in medical terminology, anatomy and physiology, health information management, pathophysiology, pharmacology, ICD-10-CM, ICD-10-PCS, HCPCS level II, and CPT coding, and reimbursement methodologies. Many college programs also require students to complete a nonpaid internship (e.g., 120 hours) at a health care facility. Professional associations (e.g., the American Health Information Management Association) offer noncredit-based coding training, usually as distance learning (e.g., Internet-based), and some health care facilities develop internal programs to retrain health professionals (e.g., nurses) who are interested in a career change.



NOTE:

Pharmacology plays a significant role in accurate and complete coding. Coders review the medication administration record (MAR) to locate medications administered that impact diagnosis coding. For example, upon review of the MAR the coder notices that the patient received a course of Librium (chlordiazepoxide) during inpatient hospitalization. Librium is classified as an antianxiety medication, but it can be also used to counteract alcohol withdrawal symptoms. If the latter is the reason that the patient received the Librium (based on physician documentation), the coder can assign an appropriate alcohol dependence diagnosis code as well as alcohol detoxification procedure codes.